

AMENDMENT AND PRESENTATION OF CLAIMS

Please replace all prior claims in the present application with the following claims.

1. (Previously Presented) A computer-implemented method for procuring telecommunications offerings, comprising:

receiving a procurement inquiry from a customer application, the procurement inquiry specifying a selected telecommunications offering from a plurality of offerings including voice service, data access service and mobile telecommunications service;

providing an option for accessing a network consultant via instant messaging;

generating procurement data in response to the procurement inquiry; and

transmitting the procurement data to the customer application.

2. (Previously Presented) The method of claim 1, wherein the procurement data includes at least one of pre-sale, ordering or post-sale data.

3. (Previously Presented) The method of claim 2, further comprising:

transmitting the pre-sale data comprising value added content, the value added content including at least one of data for matching the selected telecommunication offering with needs of a customer, data for qualifying a customer for the selected telecommunications offering, data for an on-line demonstration of a process for procuring the selected telecommunications offering, or data for answers to technical questions.

4. (Previously Presented) The method of claim 2, further comprising:

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